

IMPORTANT – MAINTAIN YOUR TIRES FOR SAFETY AND MAXIMUM ECONOMY.

Any tire, no matter how well constructed may fail in use as a result of punctures, impact damage, improper inflation or other conditions resulting from improper use. Tire failures, such as blowout and separation of tread from carcass, may create a risk of injury or death and/or property damage. To reduce the risk of tire failure, we strongly recommend the following:

1. **CHECK** the pressure in your tires at least monthly and before long trips when your tires are cool (after the vehicle has been stopped 3 hours and then driven less than one mile). Adjust to the vehicle manufacturer's specified air pressure while tires are cold. Never "bleed" or reduce pressure when tires are hot. It is normal for pressure to build up as a result of driving. Use an accurate tire gauge to check pressure and maintain it at the level recommended by the vehicle manufacturer. Don't forget your temporary spare – it requires a higher inflation pressure. Remember: Underinflation is the most common cause of blowouts or sudden failures in any kind of tire and may result in unexpected loss of vehicle control or accidents.
2. **NEVER** overload your tires. The maximum load carrying capability of your tires is molded on the sidewall of the tire.
3. **MAKE** every effort to avoid running over objects that may damage the tire through impact or cutting, such as potholes, glass, metal, curbs, etc.
4. **INSPECT** your tires frequently for punctures, scrapes, bulges, separations, cuts, snags or impact damage resulting from use. Impact damage can occur to the inner portions of your tire without being visible on the outside. Read Section 3 under Safety Warning – Tire failure due to damage.
5. **MAKE** sure all tire repairs are done by a specially trained person who knows proper repair and inspection procedures. Never repair tires worn below the treadwear indicators (2/32nds of an inch of tread remaining). Although a tire was properly repaired, internal structural damage resulting from the puncture may have occurred. Sometime later the damage may cause the tire to be removed from service. On-the-wheel repairs or plug-only repairs should not be made. They may cause further damage to the tire. They are not always air tight and the plug may fail.
6. **TIRE ROTATION** Refer to your Vehicle Owner's Manual for the recommended rotation pattern and interval for your vehicle. If not available, Company recommends you have your tires rotated at least every 6,000 to 8,000 miles (10,000 to 13,000 KM) or sooner if uneven treadwear begins to appear. If tires show uneven treadwear, ask the serviceperson to check and/or correct any alignment or other mechanical problem before rotation. This is true for both front wheel and rear wheel drive vehicles. The purpose of regular tire rotation is to achieve more uniform treadwear for all tires on your vehicle. Full size spare tires should be included in the rotation pattern for your vehicle. Compact spare tires should not be included in the rotation pattern.
7. **NEVER** drive on smooth tires. Tires should be removed when 2/32nds of an inch of tread depth remains, which is indicated by treadwear indicators molded into the tread grooves. In most states, it is illegal to drive with less than 2/32nds of an inch of remaining tread depth.
8. **NEVER** operate your vehicle in excess of lawful speeds or the

maximum speed justified by driving conditions.

9. Only one temporary spare tire is recommended to be used on the vehicle at any one time.
10. The Motorists Tire Care and Safety Guide on auto and light truck tire care and safety is available in the United States by writing the Tire Industry Safety Council, P.O. Box 3147, Medina, Ohio 44258.



The Serva-Spare

THE GENERAL BRAND SERVA-SPARE TIRE IS DESIGNED...

- To create more usable trunk space. When enclosed in the trunk of the car, the Serva-Spare Tire takes up less space than an ordinary tire. You have extra space for additional luggage.
- To reduce the overall weight of your car. It weighs substantially less than a conventional spare tire. This savings in weight contributes to fuel economy.
- To provide easier removal and installation. Because it is lighter, it is easier to lift out of the trunk and install on your car, and it will function on any of the four wheel positions.
- With an extra thick rubber liner to help retain the higher air pressure used in this tire over a long period of time.

All of these construction features, when coupled with the 60 psi inflation pressure, enable the Serva-Spare Tire to carry the same load as the standard passenger car tire it is replacing.

Have your standard tire repaired or replaced as soon as possible, then return your Serva-Spare to the trunk to conserve its usable tread life.

FOR SERVICE ASSISTANCE OR INFORMATION:

First contact the nearest General brand tire dealer. For the nearest General brand tire dealer, consult the Yellow Pages or, if for any reason local service or information is not available, call General brand toll-free Consumer Relations numbers.

In the United States, call: 1-800-847-3349.

In Canada, call: 1-800-461-1776.

Or use General brand Internet Address: www.generaltire.com.

GENERAL TIRE 

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Charlotte, NC 28273

Form # A001-005 (5/01)

ADJUSTMENT POLICY ^{5/01}

**LIMITED WARRANTY
FOR ORIGINAL EQUIPMENT
PASSENGER CAR & LIGHT
TRUCK TIRES**
(Including SERVA-SPARE Tires)

This booklet also includes important safety warnings and tire maintenance recommendations.



GENERAL TIRE 

LIMITED WARRANTY AND ADJUSTMENT POLICY FOR ORIGINAL EQUIPMENT PASSENGER CAR AND LIGHT TRUCK TIRES (including Serva-Spare Tires)

This Limited Warranty and Adjustment Policy (the "Policy") is issued by Continental Tire North America, Inc. (the "Company"), and is applicable for General brand original equipment tires and is a promise of replacement under certain specified conditions. This Policy applies to tires in normal service displaying adjustable conditions (see Section 4) and does not require the existence of workmanship or material related condition in order to qualify for adjustment. THIS POLICY IS NOT A WARRANTY THAT YOUR TIRE WILL NOT FAIL OR BECOME UNSERVICEABLE IF NEGLECTED OR MISTREATED.

I. ELIGIBILITY

- This Policy applies to the owner of Passenger Car, Light Truck and ServaSpare Tires bearing the General brand name and serial numbers and operated in normal service.
- Eligible tires must be the original equipment tires used on the vehicle on which they were originally installed by the vehicle manufacturer.
- Tires branded "used" are not eligible under this policy.

2. WHAT IS THE ADJUSTMENT POLICY AND FOR HOW LONG?

Limited Warranty coverage is for a maximum period of 72 months from date of purchase*, determined by the new vehicle registration date or new vehicle sales invoice showing date of purchase.

If an eligible Passenger, Light Truck or Serva-Spare Tire, used in normal service, becomes unserviceable from a condition other than those listed under Section 4 during or after the time or treadwear periods shown below, it will be replaced with a comparable** new General brand tire according to A. and B. below.

A. Free Replacement Policy

	<u>Time*</u>	<u>Treadwear</u>
Passenger Tire	First 12 Months or (whichever comes first)	First 2/32nds
	Mounting and balancing included free of charge. Owner pays all applicable taxes.	
Light Truck Tire	First 12 Months or (whichever comes first)	First 3/32nds
	Mounting and balancing included free of charge. Owner pays all applicable taxes excluding F.E.T.	
Serva-Spare Tire	No Time Limit	First 1/32nd
	Mounting and balancing included free of charge. Owner pays all applicable taxes.	

B. Pro Rata Replacement Policy Passenger/Light Truck Tires

After the "Free Replacement Policy" expires (set forth in section 2A), and the tire is still within 72 months from date of purchase*, you will pay, on a pro rata basis, for a comparable** new General brand replacement tire. A tire is eligible for an adjustment on a pro rata basis until the tread is worn down to the tread wear indicators (2/32nds of an inch of tread remaining). The tire tread is worn out at this point and this Policy ends regardless of time period. Owner pays all applicable

taxes (including F.E.T.), mounting and balancing charges.

Serva-Spare Tires

After the "Free Replacement Policy" expires, (set forth in Section 2A) no adjustment will be made.

3. HOW A PRO RATA PRICE IS CALCULATED

The replacement tire price will be determined by multiplying the percentage of the useable tread worn by the Dealers Selling Price (excluding all applicable taxes) at the time of the adjustment or the General brand current published Adjustment Base Price, whichever is lower. The usable tread is the original tread down to the tread wear indicators (2/32nds of an inch of tread remaining). The Adjustment Base Price is intended to fairly represent a Dealers Selling Price for the same or comparable tire.

4. WHAT IS NOT COVERED BY THE ADJUSTMENT POLICY

A. The following conditions are not covered:

Road Hazard: cuts, snags, punctures, bruises or impact breaks and any damage caused by puncture or tire repair.

Ride/Vibration: after "Free Replacement Policy" (set forth in Section 2A) expires.

Tire Damage or Failure Resulting From Improper Operation or Maintenance: load, speed and inflation practices causing excessive operational temperatures to exceed the tire capabilities.

Tire Damage (Including Irregular Treadwear) or Failure Resulting From: improper mounting or demounting, damaged rim, wheel alignment, tire trueing, chain damage, brakes or any similar mechanical problem, extreme temperature exposure, misuse, negligence or abusive driving such as tire spinning, racing or accident damage.

Tire Failure Resulting From Intentional Alteration: such as adding a white inlay on a blackwall or sealant materials.

Age Conditions: weather checking/cracking coverage is for a maximum period of 48 months from the date of purchase.

B. General Exclusions

Tire(s) submitted for an adjustment in service for longer than 72 months from date of purchase* are not covered by this Policy.

Tire(s) on any vehicle registered and normally operated outside the United States and Canada are not covered under this Policy. For tires on vehicles normally operated outside the United States and Canada, see the nearest General brand tire dealer or distributor for local coverage.

Tire(s) transferred from the vehicle on which they were originally installed are not covered by this Policy.

Company does not offer tread wearout coverage up to a predetermined mileage under this Policy.

Tire(s) used in racing-related activities or competitive events are not covered by this Policy

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE MADE

OR INTENDED BY COMPANY.

COMPANY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NO COMPANY EMPLOYEE, RETAILER OR DEALER HAS THE AUTHORITY TO MAKE ANY WARRANTY, REPRESENTATION, PROMISE OR AGREEMENT ON BEHALF OF COMPANY EXCEPT AS STATED IN THIS LIMITED WARRANTY.

TO THE EXTENT PERMITTED BY LAW, COMPANY DISCLAIMS LIABILITY FOR ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

5. COMPANY'S OBLIGATIONS

Any replacement qualifying under this Policy will be made by any General brand authorized dealer or vehicle dealer authorized to handle General brand tire adjustments. Company will replace the tire pursuant to the terms of this Policy.

6. OWNER'S OBLIGATIONS

To make a claim under this Policy, concerning any tire which is covered by this Policy, you must present your claim with the tire to any General brand tire dealer or vehicle dealer authorized to handle General brand tires. For the nearest General brand tire dealer, consult the Yellow Pages or use the General brand internet address or one of the 800 numbers listed on the back of this brochure. To be eligible for the terms of this Policy, you need to present your new vehicle registration form or new vehicle sales invoice showing date of purchase. Tires replaced on an adjustment basis become the property of Company. You will be required to sign the Company Limited Warranty Claim Form or dealer replacement sales receipt.

You are responsible for the payment of all applicable taxes, demounting, mounting and balancing charges set forth in this Policy. You are also responsible for payment of local tire disposal fees and any parts or service, regardless of mileage or months of service. This includes payment for tire rotation, alignment, towing, road service, valve stems and tire repairs. Owner is responsible for maintaining proper tire air pressure and for proper maintenance of the tire.

* At the time of claim, you need to present your new vehicle registration or new vehicle sales invoice showing date of purchase. If satisfactory proof-of-purchase date is not provided, the D.O.T. Certification Date of Manufacture (tire serial number) will be used.

** A "comparable" new General brand tire may be either the same tire line or the same basic construction but with a different sidewall or tread configuration. If a higher priced tire is accepted as replacement, the owner will pay the difference in price. Any tire replaced under this policy will be covered by the current General brand Limited Warranty and Adjustment Policy.

SAFETY WARNING: SERIOUS INJURY OR DEATH MAY RESULT FROM ANY ONE OF THE FOLLOWING:

- Tire failure due to underinflation/overloading.** Follow owner's manual or tire placard in vehicle for proper inflation and loading. Follow maintenance information provided in maintenance section of this brochure.
- Explosion of tire/rim assembly due to improper tire mounting.** Tire mounting and inflation can be dangerous and should be done only by specially trained persons using proper tools and procedures. Always refer to the Rubber Manufacturers Association wall charts and manuals when mounting and inflating tires to obtain proper tire mounting and inflating procedures. The failure to follow these procedures may result in faulty positioning of the tire and/or rim part, which may cause the assembly to burst with force sufficient to cause serious physical injury or death. Always restrain the tire and rim on a mounting machine with a positive lock-down device or in a cage when adding air. Never exceed 40 psi when seating beads.

A tire bead diameter must always match the diameter of the rim on which it is being mounted. For example: Mount a 16" tire on a 16" rim. Do not mount a 16" tire on a 16.5" diameter rim. Do not mount a 14" tire on a 14.5" rim. Do not attempt to mount a metric-coded bead diameter tire on an inch-coded rim. Do not attempt to mount an inch-coded bead diameter tire on a metric-coded rim.

While it is possible to pass a tire over the lip or flange of a rim with a different diameter, the bead will not properly seat. If an attempt is made to seat the bead by inflating, the tire bead will break with force sufficient to cause serious injury or death. Never exceed 40 psi when seating beads.

- Tire failure due to damage.** Inspect your tires frequently for scrapes, bulges, separations, cuts, snags and other damage from road hazards. Damage from impact can occur to the inner portions of your tire without being visible to the outside. If you suspect your tire has been damaged from hitting a curb, a pothole or debris on the road, you must have the tire removed from the wheel and inspected both inside and out for damage by a trained person, such as your General brand tire dealer. Air loss or unusual tire wear can also be warning signs that a tire may have internal damage. If you notice these conditions, have your tire inspected by a trained individual.

You may not always recall hitting an object that can damage or injure your tires. If while driving, your vehicle experiences any unusual vibration, ride disturbance or noise and/or you suspect that possible damage to the tires or vehicle has occurred, **DO NOT JAM OR LOCK YOUR BRAKES!** Rather, reduce your speed and drive with caution until you can safely pull off the road. Stop and inspect the tires. If the tire is underinflated or damaged, deflate, remove the tire and rim assembly, and replace it with your spare. If you cannot detect a cause, have the vehicle towed to the nearest vehicle or tire dealer to have the vehicle inspected.

- Tire failure due to improper use of speed-rated high-performance tires.** If the vehicle placard calls for a speed-rated tire, it is recommended that the replacement tire have an equivalent or greater speed rating. Speed ratings do not imply that the vehicle can be safely driven at the maximum speeds for which the tire is rated. Serious injury or death may occur if you operate your vehicle in an unsafe or unlawful manner. "Z" speed-rated high-performance tires must be inspected at least every 1,000 miles for amount of tread remaining. If a vehicle is operated with worn-out tires (2/32nds of an inch or less of tread remaining), handling difficulties may occur, including loss of control of your vehicle. Damaged, retreaded or altered speed-rated tires no longer maintain their speed rating.
- Tire failure due to excessive tire spinning when your vehicle is stuck in snow, mud or sand.** Never exceed 35 mph indicated on speedometer when spinning. The centrifugal force generated by a free-spinning tire/wheel assembly may cause a sudden tire explosion resulting in vehicle damage and/or serious injury or death. Use a gentle backward and forward rocking motion to free your vehicle for continued driving. Never stand near or behind a tire spinning at high speed while attempting to push a vehicle that is stuck.